Welcome to DIRECTV

***Hello Residents at Sea Ranch***

Sea Ranch is excited to announce that we are upgrading our current television services provided to our members through the homeowner’s association. We will continue to update all our residents during the transition period and sign up is easy!

***\*\*Please note: DIRECTV STREAM will require a separate email account than the one you currently use for UVERSE TV. We recommend a Google Account to take advantage of all the DIRECTV Gemini device features.***

Starting 8/19, you will need to take the following steps to order your DIRECTV services:

1. Go to <https://www.directv.com/mycommunity>
2. Click on Verify Your Address to begin creating your new account
3. Start Entering your address- it will begin to auto-populate and hit VERIFY
4. You will order your services, and add any additional upgrades at this time
	* If you are currently paying for upgraded services with your U-verse TV, **you will need to cancel those services so upon DIRECTV set up, so you are not double billed**
5. Once completed, you will be asked to set up an account - use your new email account for your email and create a password
	* This email and password will be used to log into the DIRECTV APP, Manage your online account, and log into your DIRECTV STREAM devices.
	* Your programming includes two (2) devices.
		+ Requested number of devices will arrive within 2-3 business days
6. Start watching DIRECTV STREAM on compatible devices as soon as you create your account
7. Once you receive your device you can do a self-install via the instructions included with your device
8. For additional resources and links please visit <https://linktr.ee/mdupropertyexperience>

If you need assistance with placing your order or activating your account, please call our DIRECTV call center at 866.258.8766.

Once you receive your DIRECTV Gemini devices, if additional assistance is needed, we will have representatives onsite to assist on the following dates:

1. Thursday August 29th, from 9 am- 12 pm and 4-7 pm
2. Thursday September 5th from 9am- 12 pm and 4-7 pm

Please see attachments including the Resident Launch Guide and your new channel lineup.

-DIRECTV Property Experience Team